Global Blue

SUPPLIER CHARTER

FOR RESPONSIBLE PURCHASING

This Charter presents the commitments expected by GLOBAL BLUE towards its suppliers in terms of ethics, the fight against corruption, compliance with regulations, the protection of the health and safety of persons, and the protection of the environment.

By adhering to this charter, the Supplier undertakes to implement a continuous improvement plan within its organization whose purpose is to respect all the principles set out therein.

SUPPLIER COMMITMENTS

1. Protecting the environment

GLOBAL BLUE takes care to take into account the challenges of sustainable development, and invites its Suppliers to act in this direction, by committing to:

- Comply with local and international regulations relating to environmental protection;

- Implement actions to minimize the environmental impact of its activities by reducing its emissions into the air, water, limiting its energy and raw material consumption, limiting its waste and optimizing recycling and reuse;

- Promote sustainable consumption;

- Make substantial efforts on the limitation of packaging and the optimization of deliveries;

- Act to protect biodiversity.

2. Respect human rights, improve employees' working conditions

GLOBAL BLUE's Responsible Purchasing Charter also covers objectives of social progress, solidarity, and the fight against discrimination. The Suppliers therefore undertake to:

- Ensure respect for human rights principles, including banning forced or child labor and guaranteeing the right to syndication;

- Work to improve employees' working conditions, particularly in terms of occupational health and social protection;

- Provide a safe and healthy work environment for their employees to avoid accidents or bodily injury;

- Prohibit all forms of discrimination in hiring, access to training, promotion, based on gender, race, religion, age, disability, sexual orientation, political opinion, nationality, social or ethnic origin;

- Promote the employment and professional integration of people with disabilities or far from employment;

- Develop gender equality.

3. Ensuring ethical business relations

In order to establish and maintain lasting relationships of trust, the Supplier conducts its business in accordance with the principles of honesty and fairness. In this context, it undertakes to:

- Fight against all forms of corruption, including fraud and bribery. The Suppliers shall refrain from offering GLOBAL BLUE's employees any advantage (free goods or services, opportunities, etc.) that would aim to facilitate their activities with GLOBAL BLUE;

- Do not use unfair maneuvers to win a case;

- Respect the confidentiality of the information received that is the property of GLOBAL BLUE and never use this information for their own benefit.

GLOBAL BLUE COMMITMENTS

Within the framework of this charter, GLOBAL BLUE undertakes to:

- Respect the principle of fairness in the treatment of its Suppliers. During consultations, provide the same information to Suppliers and evaluate bids according to the same criteria.
- Respect the confidentiality of commercial and technical information transmitted by Suppliers.
- Respect the signed contractual conditions, and in particular the payment terms.
- Prevent potential conflicts of interest.
- Respect the ethical rules of individual behavior. For all purchases, purchasers must refuse any gifts or benefits that may affect the award of the contract.
- Maintain a respectful relationship with all Suppliers, favorable to the development of collaborative relationships.